



OFFICE USE ONLY Date Received: _____
 Return Exchange Gift Return/Exchange R/S
 Processed By: _____ Date: _____

EXCHANGE/RETURN MECHANDISE FORM Any questions? Call us: 012-8277699 or visit us at support@toydha2u.com

In **Toy DHA 2u**, we take great pride in our reputation for quality and excellent value. If for any reason you are dissatisfied with a purchase, we'll assist you with a prompt return or exchange. We practice "NO CASH REFUND" and "7-DAYS RETURN" policies.

1 FILL OUT CONTACT/PURCHASER INFORMATION

ORIGINAL PURCHASER INFORMATION:

Order # _____
 Name _____
 Address _____
 City _____ State/Prov. _____ Postcode _____
 Email _____

SHIP TO INFORMATION: (If different from original purchaser information)

Name _____
 Address _____
 City _____ State/Prov. _____ Postcode _____
 Email _____

How would you like us to handle your return/exchange?

- Exchange item (Please fill out exchange section below) Gift Certificate Refund/Credit in form of original payment
 I am returning a gift. Please send: ___ Exchange ___ Refund Gift Giver ___ Gift Certificate

2 LIST ITEM(S) YOU ARE RETURNING, INCLUDING REASON FOR RETURN (SEE CHART ON REVERSE SIDE)

No.	Model No.	Description	Reason	Qty.	Price
TOTAL					

3 PLEASE EXCHANGE FOR

No.	Model No.	Description	Size	Color	Qty.	Price
TOTAL						

4 ENCLOSE THE RETURN/EXCHANGE FORM ALONG WITH THE MECHANDISE VIA PREPAID MAIL OR COURIER

METHOD OF PAYMENT: All prices stated in Ringgit Malaysia

1. Direct Bank In (Recommended)

Recommended for local buyers, direct payment via Online Bank Fund Transfer / Interbank GIRO / Cash Deposit Machine. Foreign customers without Paypal may use Wire Transfer with the same details

Bank: **MALAYAN BANKING BERHAD (MAYBANK)**
 Account No: **512857006921**
 Account Name: **AXIM MARKETING**
 Swift Code: **MBBEMYKL**

After bank-in, please email us the scanned copy of the payment slip with the following details:

- Order reference no.
- Your name and contact no.
- Payment amount and indicate if cash or cheque.
- Date and time of bank in
- Cheque number if payment by cheque

2. Credit Card

- We accept credit card payment via **PayPal**, our business name is **AXIM MARKETING**.
- For Malaysia Customers, we only accept payment in **Ringgit Malaysia (MYR)**.

I hereby declare that the information provided herein is accurate, valid and full disclose of of requested information. We have read and agree with the Toydha2u's *Return & Exchange Policies*.

.....
 Signature:
 Name:

Please use clear tape to attach this return label to your package

Return Label Please add correct postage



Attn: Returns Department
 No 164, BK 5/12, Bandar Kinrara,
 47100 Puchong, Selangor D.E.